## WYLIE ESSENTIALS OF BEHAVIOR

- 1. Greet one another warmly and sincerely.
- 2. Address one another by name and make eye contact.
- 3. Always say excuse me, please, and thank you.
- 4. Put others before yourself.
- 5. Listen first, then ask questions.
- 6. Perform random acts of kindness.
- 7. Take responsibility for yourself.
- 8. Respect others through words and actions.
- 9. Collaborate, participate, and learn from others.
- 10. Honor before victory—always cheer FOR your team, not against the other.
- 11. When you win, celebrate with respect; when you lose, congratulate your opponent.
- 12. Leave every situation better than you found it.

